

Economic Aspects of Information Systems

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The old information systems

I must provide accurate data,
expressive interfaces and
fast query evaluation
to the company's employees

EMP SAL DEPT MNGR

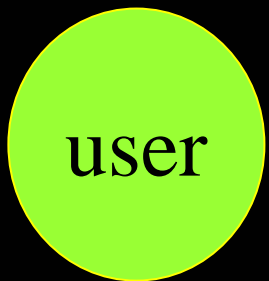
The new information systems

I want to be top ten in Google

I want the cheapest, most reputable printer supplier in new jersey

I want to be the most widely used and trusted search engine. And to make a buck

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Logic databases

$\text{Canfly}(x,y) \text{ :- Canfly}(x,z), \text{Flight}(z,y).$

$\text{Canfly}(x,y) \text{ :- Flight}(x,y).$

- Some of the most elegant work in Database Theory during the 1980s
- Never picked up by practitioners
- Main criticism: “Good for poorly designed databases”

The return of logic

- The Internet is a deliberately badly designed database.

- e.g.:

$\text{spam}(p,n,s) :- \text{spam}(p',n',s), \text{address}(p,n,s), n = n \pm 1.$

$\text{spam}(p,n,s) :- \text{spam}(p',n',s'), \text{carpool}(p,p'),$
 $\text{address}(p,n,s).$

$\text{spam}(\text{christos}, 303, \text{badlands}).$

What is privacy?

- one of society's most vital concerns
- central for e-commerce
- arguably the most crucial and far-reaching current challenge and mission of CS
- least understood scientifically (e.g., is it rational?)
- see, e.g., www.sims.berkeley.edu/~hal, [~/pam](#),
- [Stanford Law Review, June 2000]

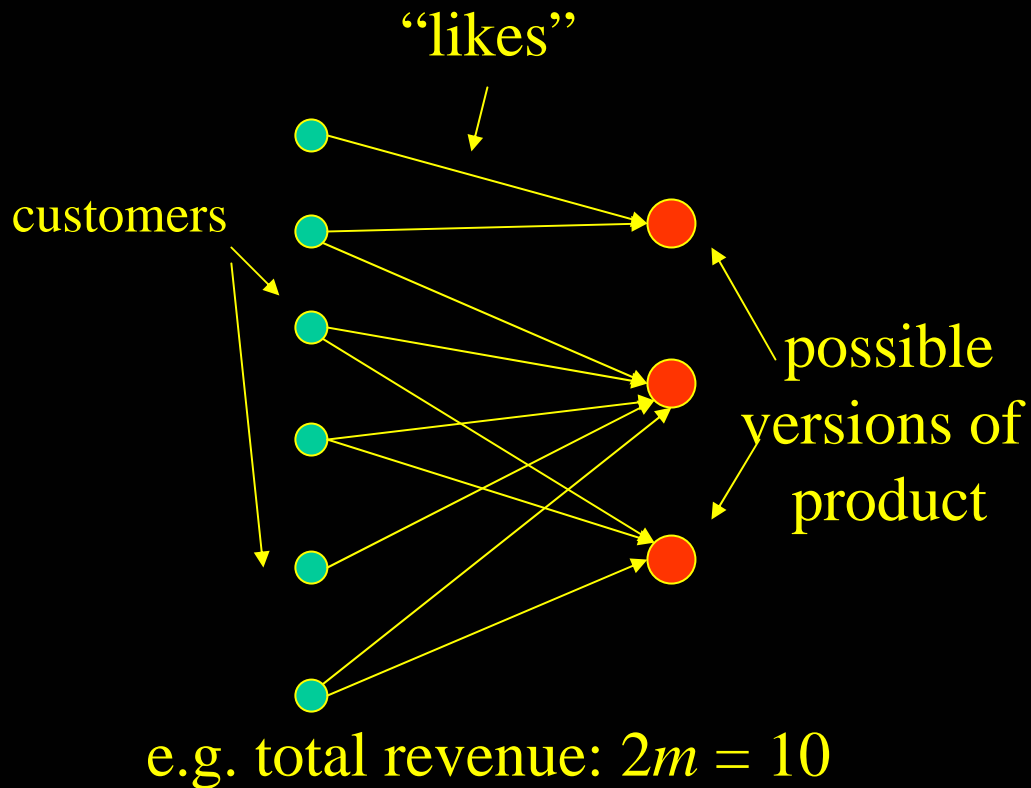
some thoughts on privacy

- also an economic problem
- surrendering private information is either good or bad for you
- example: privacy vs. search costs in computer purchasing

thoughts on privacy (cont.)

- *personal information is intellectual property controlled by others, often bearing negative royalty*
- *selling mailing lists vs. selling aggregate information: false dilemma*
- *Proposal: Take into account the individual's utility when using personal data for decision-making*

e.g., marketing survey



- company’s utility is proportional to the majority
- customer’s utility is 1 if in the majority
- *how should all participants be compensated?*

Collaborative Game Theory

- How should A, B, C split the loot (=20)?
- We are given what each subset can achieve by itself as a function v from the powerset of $\{A,B,C\}$ to the reals
- $v(\{\}) = 0$

Values of v

- A: 10
- B: 0
- C: 6
- AB: 14
- BC: 9
- AC: 16
- ABC: 20

first idea (notion of “fairness”): the core

A vector (x_1, x_2, \dots, x_n) with $\sum_i x_i = v([n]) (= 20)$
is in the core if for all S we have
$$x[S] \geq v(S)$$

In our example: A gets 11, B gets 3, C gets 6

Problem: Core is often empty (e.g., AB = 15)

second idea: the Shapley value

$$x_i = E_{\pi}(v[\{j: \pi(j) \leq \pi(i)\}] - v[\{j: \pi(j) < \pi(i)\}])$$

(Meaning: Assume that the agents arrive at random. Pay each one his/her contribution. Average over all possible orders of arrival.)

Theorem [Shapley]: The Shapley value is the only allocation that satisfies Shapley's axioms.

In our example...

- A gets:

$$10/3 + 14/6 + 10/6 + 11/3 = 11$$

- B gets:

$$0/3 + 4/6 + 3/6 + 4/3 = 2.5$$

- C gets the rest = 6.5

- NB: Split the cost of a trip among hosts...

Values of v

- A: 10
- B: 0
- C: 6
- AB: 14
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e.g., the UN security council

- 5 permanent, 10 non-permanent
- A resolution passes if voted by a majority of the 15, including all 5 P
- $v[S] = 1$ if $|S| > 7$ and S contains 1,2,3,4,5; otherwise 0
- What is the Shapley value (\sim power) of each P member? Of each NP member?

e.g., the UN security council

- What is the probability, when you are the 8th arrival, that all of 1,...,5 have arrived?
- Ans: $\text{Choose}(10,2)/\text{Choose}(15,7) \sim .7\%$
Permanent members: $\sim 18\%$

Therefore, $P \neq NP$

third idea: bargaining set

fourth idea: nucleolus

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seventeenth idea: the von Neumann-
Morgenstern solution

[Deng and P. 1990] complexity-theoretic
critique of solution concepts

Applying to the market survey problem

- Suppose largest *minority* is r
- An allocation is in the core as long as losers get 0, vendor gets $> 2r$, *winners split an amount up to twice their victory margin*
- (plus another technical condition saying that split must not be too skewed)

market survey problem: Shapley value

- Suppose margin of victory is at least $\varepsilon > 0\%$
- (realistic, close elections never happen in real life...)
- Vendor gets $m(1 + \varepsilon)$
- Winners get $1 + \varepsilon$
- Losers get ε
- (and so, no compensation is necessary)

e.g., recommendation system

- Each participant i knows a set of items B_i
- Each benefits 1 from every new item
- Core: empty, unless the sets are disjoint!
- Shapley value: For each item you know, you are owed an amount equal to $1 / (\text{\#people who know about it})$
--i.e., *novelty pays*

e.g., collaborative filtering

- Each participant likes/dislikes a set of items (participant is a vector of $0, \pm 1$)
- The “similarity” of two agents is the inner product of their vectors
- There are k “well separated types” (vectors of ± 1), and each agent is a *random perturbation* and *random masking* of a type

collaborative filtering (cont.)

- An agent gets advice on a θ by asking the most similar other agent who has a ± 1 in that position
- Value of this advice is the product of the agent's true value and the advice.
- How should agents be compensated (or charged) for their participation?

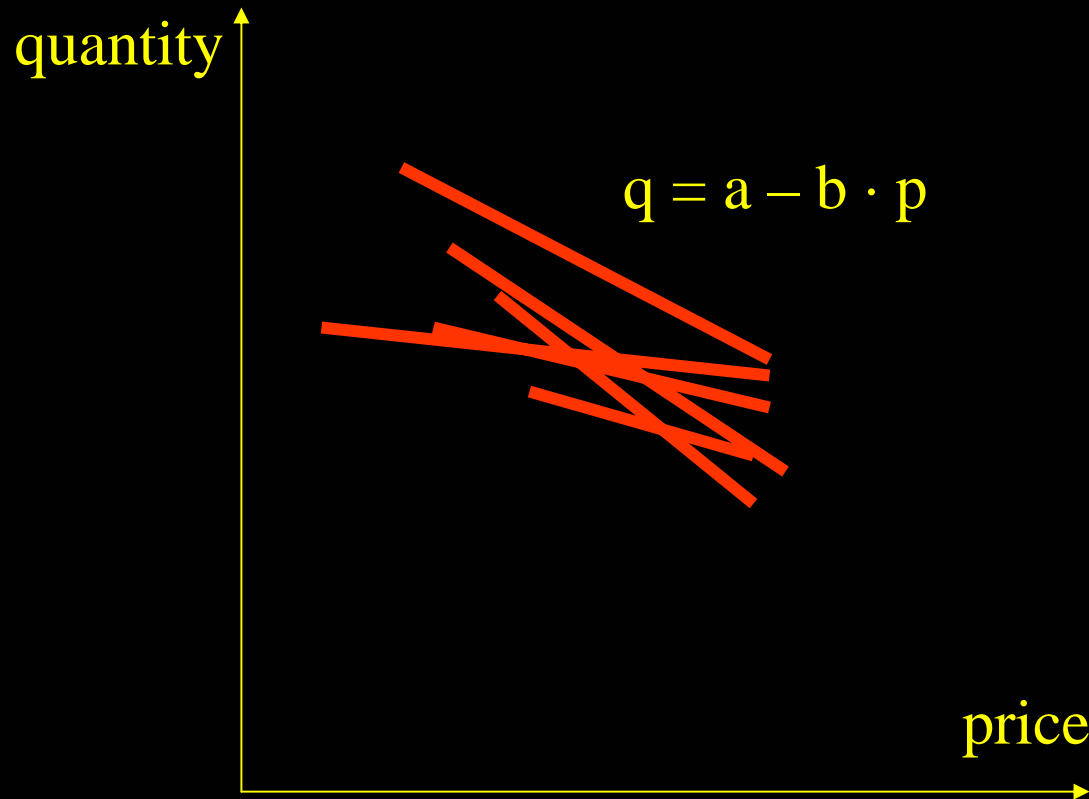
collaborative filtering (result)

Theorem: An agent's compensation (= value to the community) *is an increasing function of how typical (close to his/her type) the agent is.*

The economics of clustering

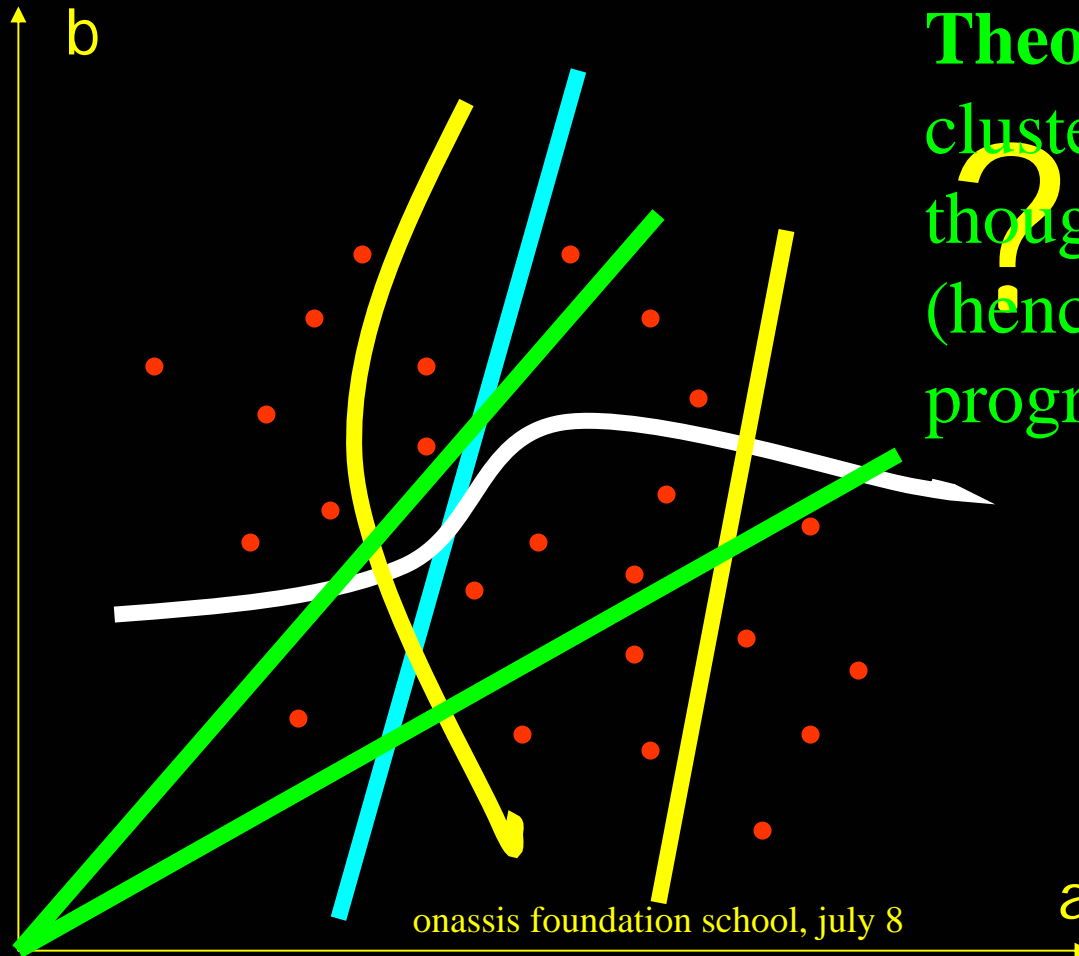
- The practice of clustering: Confusion, too many criteria and heuristics, no guidelines
- The theory of clustering: ditto!
- “It’s the economy, stupid!”
[Kleinberg, P., Raghavan STOC 98, JDKD 99]

Example: market segmentation



Segment
monopolistic
market to
maximize
revenue

or, in the $a - b$ plane:



Theorem: Optimum clustering is by lines through the origin (hence: $O(n^2)$ dynamic programming)

So...

- The new databases are selfish agents, and you understand them through economics
- Privacy has an interesting and central economic aspect
- Which gives rise to neat math/algorithmic problems
- And clustering is a meaningful problem only in a well-defined economic context