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#### Economics = incentives

- The taxi tariff w = a + bT + cX
- The "all-you can eat" restaurants: flat vs usage-based
- The Internet café tariff: dynamic pricing
- Pricing a single link



# Questions

- Over-dimensioning of networks?
- Will congestion exist in the future?
- How demand will grow?
- What will be the future applications?
- Will the "real" Internet ever exist?
- Telecommunications network just like the electrical?
- Power of position in the value chain?

# **Course outline**

- Consumer and producer model: utility and demand function, cost and production function, social welfare and marginal cost pricing
- Application in networks: charging as a control mechanism, examples
- Externalities, congestion pricing, p2p
- Information
- Cost recovery

# Basic economic concepts

#### The context

- Communication services are economic goods
- **Demand factors:** amounts of services purchased by users
  - utility of using a service, demand elasticity
- Supply factors: amounts of services produced
  - technology of network elements, service control architecture, cost of production
- Market model: models interaction and competition
- Prices: control mechanism
  - control demand and production, deter new entry
  - provide income to cover costs
  - structure and value depends on underlying model

## Economic models and tariffs

- Prices result from the solution of economic models
- Three major contexts for deriving optimal prices
  - surplus maximization: standard market models with <u>actual</u> competition: monopoly, oligopoly, perfect competition
  - stability under competition and fairness: sustainability against <u>potential</u> entry, recovering costs, fairness w.r.t. cost causation, no subsidization
  - asymmetric information models: principal-agent models, hidden action and hidden information

# The consumer

#### The consumer's problem

#### Consumers:

- utility function u(x) increasing, concave
- consumer surplus (net benefit): u(x) charge for x
- solve optimisation problem (linear prices):

$$x(p) = \arg \max[u(x) - px]$$
• at optimum  $p = u'(x)$ 

$$p = u'(x)$$

#### The demand curve



 $x(p) \coloneqq \arg \max\{u(x) - px\}$ 

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# The producer

#### The producer's problem

• **Producer:** profit function (producer surplus):

$$\pi(y) = yp(y) - c(y), y \in Y$$
  
Monopoly: 
$$\max_{y \in Y} [p(y)y - c(y)] \xrightarrow{p(y)} \xrightarrow{p(y)} \xrightarrow{p(y)} \xrightarrow{y}$$
  
Perfect competition: 
$$\max_{y \in Y} [py - c(y)], \text{ for given } p$$
  
Oligopoly: 
$$\max_{y \in Y} [p(y + \mathbb{Z})y - c(y)]$$
  
Regulation: fixed  $p$ , produce  $y = y(p)$ 

#### The producer in a competitive market

Competitive market  $D(p) = \begin{cases} 0 \text{ if } p > \overline{p} \\ any \text{ amount produced if } p = \overline{p} \\ \infty \text{ if } p < \overline{p} \end{cases}$ 

Producer solves:  $\max_{y} py - c(y)$  for  $p = \overline{p}$ 



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# The social planner

#### The social planner's problem





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# Setting prices equal to marginal cost

- The social planner sets prices equal to marginal cost at the level of production that satisfies demand
- Prices (may) converge to SW optimum



# Market mechanisms and competitive equilibria

## **Competitive equilibrium**

- Every participant in the market is small, can not affect prices
- Equilibrium: stable point where production = demand, price *p*



# Capacity constraints

- Total amount of resource available = C
- Maximization problem:

$$\max_{\{x_i\}} \sum_i u_i(x_i) \quad s.t. \quad \sum_i x_i \le C \quad (1)$$

• Mathematical solution: maximize the Lagrangian

$$\max_{\{x_i\}} L(\lambda, x_1, ..., x_n) = \sum_i u_i(x_i) - \lambda(\sum_i x_i - C)$$

The optimal point of (1) is characterized by  $\lambda$ , { $x_i$ } for which:

$$\sum_{i} x_{i} = C, \ \frac{\partial u_{i}}{\partial x_{i}} = \lambda$$

- Problem solution with market mechanism: use price  $p = \lambda$
- Each user solves:  $\frac{\partial u_i}{\partial x_i} = p$
- $\lambda$  = shadow cost of capacity

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## Market mechanisms

- 1. Network sets price  $p^t$ , users post their demands  $x_i^t(p^t)$
- 2. Network computes excess demand  $z^t = \sum_i x_i^t C$
- 3. Network updates price :  $p^{t+1} = p^t + \alpha z^t$ ,  $0 < \alpha < 1$

Under general conditions,  $p^t \rightarrow \lambda$ where  $\lambda$  is the Lagrange multiplier in (1)

Observe:

- The optimum of (1) is achieved by a decentralized mechanism
- The network does not need to know the utilities of the users

# Strategy issues

- Why should users respond truthfully their  $x_i(p)$  ?
- it may be profitable to cheat!
- In a case of 2 unequal users, the large user may pretend he is small



# Lock-in generates profits

- Changing providers may involve switching costs
- These result in Lock-in: a provider may raise prices in equilibrium above marginal costs and still retain customers



#### A model of switching cost



$$p_1 + \frac{p_1}{r} = p + \frac{p}{r} + s - d$$
,  $\leftarrow$  customer indifferent to switch

 $p-c+\frac{p-c}{r}-d=0, \quad \longleftarrow \text{ new entrant balances costs}$ 

$$\Rightarrow p_1 - c + \frac{p_1 - c}{r} = s \Leftrightarrow p_1 = c + \frac{r}{1 + r}s$$

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# Example: Pricing in communication networks

# The utility function

- Consumers are characterized by the utility function u(x)
  - translate into monetary units the benefit of the consumer from the use of the particular network resource
  - has the meaning of trading, reselling



$$u_A(10) = 5, u_B(10) = 2$$

 $u(x_1, x_2)$ 

# Pricing

- Types of charging:
  - fixed charge: connection cost
  - variable charge: cost related with the size of consumption
  - fixed + variable part
- Variable part: recovery of usage cost, control mechanism (of priority) of consumer



Cost = 1\$/unit

Connection Cost = 5\$

Cost based charging: 5 + xEvery user receives  $x = C_{max} / 2 = 5$ Is it economically fair?

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# Pricing as a control mechanism

- Service provider does not know the utility function of the consumers
- The consumers are looking for their own benefit
- The quantity of the available service is finite
- How can the total benefit of the consumers be maximized? The network profit?
- Price Mechanism!



How much should I ask if the price is *p* ;

How the problem is specialized for networks;

# A possible analysis of a charge

- In general we can analyze the total charge the user is paying as
  - S = F+U+G+Q, where
  - F= fixed part,
  - U= usage part,
  - G= congestion part,
  - Q= quality part



$$S = F + p_1 xT = F + p_1 q(T)$$

# Traffic in the Internet

- Traffic shaping:
  - traffic = real-time + non real-time
  - delay increase => smaller peak rate
  - small delay in non real-time => big difference for the network!
  - Incentives for traffic shaping, priorities



- Real-time traffic
- Non real-time traffic

- With shifted non real-time
  - Required bandwidth for specific QoS Network Economics - 29

## A bandwidth market

- One link, bandwidth = C, two classes of traffic
- Maximization problem:

$$\max_{\{x_{i}^{I}, x_{i}^{II}\}} \sum_{i} u_{i}(x_{i}^{I}, x_{i}^{II}) \quad s.t.$$

$$\sum_{i} x_{i}^{I} \leq \rho_{I}C_{I}, \sum_{i} x_{i}^{II} \leq \rho_{II}C_{II},$$

$$\rho_{I} < \rho_{II} < 1$$

• Solution: different prices for high and low priority traffic

# A network model



#### System problem

$$\max_{\{x_r\}} \sum_{r} U_r(x_r)$$
  
s.t.  $Ax \le C$ ,  $x \ge 0$ 

NETWORK(A.C:x)

USERr(
$$U_r; \lambda_r$$
)  

$$\max_{x_r \ge 0} U_r(x_r) - \lambda_r x_r \xrightarrow{\lambda_r} \lambda_r$$

$$j_j = sign(\sum_{r \in j} x_r - C_j)$$

$$\lambda_r = \sum_{j \in r} p_j$$

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## A decomposition

$$\max_{\substack{\{x_r\}\ r}} \sum_{r} U_r(x_r) \qquad s$$

$$s.t. \quad Ax \le C, \quad x \ge 0$$

$$USERr(U_r;\lambda_r)$$

$$\max_{w_r \ge 0} U_r\left(\frac{w_r}{\lambda_r}\right) - w_r \qquad \stackrel{w_r}{\underset{\lambda_r}{\longrightarrow}} \xrightarrow{w_r}{\underset{\lambda_r}{\longrightarrow}} max U_r(x) - \lambda_r x \qquad \lambda_r = w_r / x_r$$

n

SYSTEM(U,A,C)

#### NETWORK(A,C;w)

$$\max_{\{x_r\}} \sum_{r} w_r \log x_r$$
  
s.t.  $Ax \le C$ 

#### **Proportional fairness**

# **Primal algorithm**

**PRIMAL:** 

$$\frac{d}{dt}x_r(t) = k \left( w_r - x_r(t) \sum_{j \in r} \mu_j(t) \right)$$
$$\mu_j(t) = p_j \left( \sum_{s: j \in s} x_s(t) \right) \qquad p_j(x)$$

- $P_j$  = marginal congestion cost at link *j*
- $\mu_j$  = rate of congestion signals generated at link *j* 
  - = multiplicative decrease, linear increase = TCP!
- <u>demo</u>

• x(t)

Х

 $C_i$ 

# Dual algorithm

DUAL:

$$\frac{d}{dt}\mu_{j}(t) = k \left(\sum_{r:j\in r} x_{r}(t) - q_{j}(\mu_{j}(t))\right) \begin{array}{c} q(\mu) \\ C_{j} \\ \\ x_{r}(t) \end{array} = \frac{w_{r}}{\sum_{k\in r} \mu_{k}(t)} \mu \end{array}$$

- $q_j(\mu_j)$  = flow through resource *j* that generates price  $\mu_j$
- $\mu_i(t)$  proportional to excess demand at these prices

# Dimensioning of the network

• Prices at the equilibrium can play the role of "signals" for increase or decrease of the required network resources

If 
$$V(C) = \max_{\{x_i\}} \sum_i u_i(x_i)$$
 s.t.  $\sum_i x_i \le C$ 

with Lagrange multiplier  $\lambda$ ,

then  $\frac{\partial V(C)}{\partial C} = \lambda$ 

So if the marginal cost of C increase is MC,

$$\lambda > MC \Longrightarrow$$
 increase of C  
 $\lambda < MC \Longrightarrow$  decrease of C

Important: the value of  $\lambda$  equals with the equilibrium price in the market

# **Externalities**

## Externalities

- Externalities: the actions of one agent affect the utility of an other agent
- Positive (network effects), negative (congestion)
- No externality:  $\pi_1 = \max_{x_1} u_1(x_1)$   $\pi_2 = \max_{x_2} u_2(x_2)$ • Externality:  $\pi_1 = \max_{x_1} u_1(x_1) \pm g_1(x_2)$   $\pi_2 = \max_{x_2} u_2(x_2)$   $\pi_1 = \max_{x_1} u_2(x_2)$  $\pi_1 = \max_{x_2} u_2(x_2)$
- SW optimal prices can not be determined by the market alone: need special price mechanism that takes account of the externalities

# **Congestion prices**

$$\sum_{x_{i}} \sum_{x_{i}} \sum_{D(\sum_{j} x_{j}) = \frac{1}{C - \sum_{j} x_{j}}} \text{User i: } u_{i}(x_{i}) - \gamma_{i} x_{i} D(\sum_{k} x_{k})$$

$$\text{Max SW} : \max_{x_{1}, \dots, x_{n}} \sum_{i} [u_{i}(x_{i}) - \gamma_{i} x_{i} D(\sum_{k} x_{k})]$$

$$\Leftrightarrow u_{i}' - \gamma_{i} D - \gamma_{i} x_{i} D' - D' \sum_{j \neq i} \gamma_{j} x_{j} = 0 \quad (1)$$
Free market equilib. : User i : 
$$\max_{x_{i}} [u_{i}(x_{i}) - \gamma_{i} x_{i} D(\sum_{k} x_{k})]$$

$$\Leftrightarrow u_{i}' - \gamma_{i} D - \gamma_{i} x_{i} D' = 0 \quad (2) \quad \text{the system is more congested!}$$
To maximize SW : charge  $x_{i}$  with price  $p_{i}^{c} = D' \sum_{j \neq i} \gamma_{j} x_{j}$ 
User i : 
$$\max_{x_{i}} [u_{i}(x_{i}) - \gamma_{i} x_{i} D(\sum_{k} x_{k}) - p_{i}^{c} x_{i}]$$

$$\Leftrightarrow u_{i}' - \gamma_{i} D - \gamma_{i} x_{i} D' - p_{i}^{c} = 0 \quad (3)$$
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## **Externalities and demand**

- Positive feedback: strong get stronger, weak get weaker
- Makes a market "tippy", "winner take all markets"
- Ethernet vs Token Ring, IP vs ATM, Wintel vs Apple
- Number of users is important: Metcalfe's Law: Value of network of size n proportional to n<sup>2</sup>



## Sources of positive feedback

- Supply side economies of scale
  - Declining average cost
  - Marginal cost less than average cost
  - Example: information goods
- **Demand side** economies of scale
  - Network effects: virtual networks
    - Network externalities: one market participant affects others without compensation being paid.
  - Examples: telephony, fax, email, Web, Broadband Access, etc.

#### Network effects

$$i = 1, ..., N, u_i(n) = ni$$
  
assume  $p \rightarrow n : N - n + 1, ... N$  consume  
marginal customer  $= N - n, \hat{u} = (N - n)n, \Rightarrow p = n(N - n)$ 



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# Public goods

- Non-excludable and non-rival goods
- Incentive problem in provisioning: the free-rider problem

Example: provision a common facility of size = 1,2

$$u_i(1) = 2, u_i(2) = 4, c_i(1) = 3$$



Free-riding: player i prefers the other player to contribute Free-market fails to provision optimum amount of public goods

- An other case where externalities (positive and negative) are important, public good aspects
- many equilibria, most of them inefficient

Example: two users share files

$$u_i(1) = 2, u_i(2) = 3, c_1(1) = 1.5, c_2(1) = 1.9$$
Player B
provision 1 provision 0
Player A
provision 0 1.5,1.1 .5,2
provision 0 2,.1 0,0

Free-riding: player i prefers the other player to contribute Two equilibria: one is more inefficient than the other

# **Economic modeling**

- Basic model: public good provision, congestion
  - all peers benefit from the contribution of any single peer
  - but contribution is costly
  - positive externality creates an incentive to free-ride on efforts of others
  - consumption causes negative externalities
  - total effect: under-provision

# Solutions ?

- One solution: government provision (e.g., national defense)
- For private provision: 2 problems
  - providing incentives to prevent free-riding
  - providing incentives to get information to prevent freeriding (mechanism design)

#### An economic model of peering

Net utility of peer *i*: 
$$u_i(r, f) = b_i(r_i, \sum_{j=1}^N f_j) - c_i(f_i, \sum_{j=1}^N r_j)$$

Equilibrium strategy: each peer solves

$$\max_{r_i, f_i} b_i(r_i, \sum_{j=1}^N f_j) - c_i(f_i, \sum_{j=1}^N r_j) \quad \Longrightarrow \quad f_i \approx 0$$

 $r_i$ : resource request rate of peer *i*  $f_i$ : amount of resources contributed by peer *i* 

# How do we achieve efficiency? (1)

- Provide incentives
  - different approaches depending on available information
- Case A: Complete information
  - traditional approach: use Lindahl prices
  - A Lindahl price represents total externality imposed by an individual peer
  - hence it is personalized
  - can achieve full efficiency with these prices
  - Prices may be replaced with simple linear rules

# Maximizing efficiency

Global planner solves:

$$S = \max_{\{r_i\}, \{f_i\}} \sum_{i=1}^{N} \left[ b_i(r_i, \sum_{j=1}^{N} f_j) - c_i(f_i, \sum_{j=1}^{N} r_j) \right] \longrightarrow \{r_i^*, f_i^*\}$$

Use prices: find 
$$p_i^r$$
,  $p_i^f$  so that peer *i* chooses  $r_i^*$ ,  $f_i^*$   
$$\max_{r_i, f_i} \left[ b_i(r_i, f^*) - \frac{p_i^r}{p_i^r} r_i + \frac{p_i^f}{p_i^f} f_i - c_i(r^*, f_i) \right] \longrightarrow r_i^*, f_i^*$$

Use rules: find  $\alpha_i, \beta_i$  so that peer *i* chooses

$$\max_{r_i, f_i} \left[ b_i(r_i, f^*) - c_i(r^*, f_i) \right] \quad s.t. \quad r_i \le \beta_i f_i + a_i \implies r_i^*, f_i^*$$

 $r_{i}^{*}, f_{i}^{*}$ 

# 2 problems with Lindahl prices

- informationally very demanding (complete information)
- this can be relaxed in a large network: personalized prices can be approximated by a uniform price
- payments present difficulties in a large, anonymous network with many small transactions
- Use rules instead of prices

# Interesting results

- For large N uniform prices, but not uniform rules
- Stability of rules
- Practical perspective
  - heuristics to approximate optimal prices and rules for mixed groups using information from single-type groups

#### **Heuristics**

The uniform price of the mixed group depending on  $N_A$ ,  $N_B$ 



Simple example:  $b_i = v_1 \log r_i + v_2 \log \sum_j f_j - k_1 f_i - k_2 \left(\frac{f_i}{\sum_i f_j} r_j\right)^2$ , 2 types (A and B) Network Economics - 51

# How do we achieve efficiency? (2)

- Case B: incomplete information
  - model situation as a Bayesian game
  - peers know the distribution of the benefit and cost of other peers
- 2 types of inefficiency
- typically there are many equilibria, distinguished by who contributes
  - all equilibria are inefficient: free-riding is systematic
  - some equilibria are more inefficient than others: may have the 'wrong' peers contributing

# The effect of heterogeneity

- Result: if peers are very different, 2nd inefficiency is not important: heterogeneity leads to a unique "good " equilibrium (peers that value the shared resource most contribute most)
  - study of Gnutella shows that bandwidth, latency, availability and degree of sharing vary across peers by 3--5 orders of magnitude

# Avoiding free-riding

- Mechanism design
  - model explicitly peers' private information
  - give peers incentives to behave truthfully (incentive compatibility) ...
  - ... and to join network (participation)
  - ...and to contribute resources (cost coverage)
  - typically, full efficiency cannot be attained
- 2 problems with this approach
  - payments still necessary (to give informational incentives)
  - best mechanisms can be very complex and require large amounts of information to be collected centrally

#### Result: as the network becomes large

simple model for peer i

$$u_i(f_i, \sum_i f_j) = \theta_i u(\sum_i f_j) - c_i f_i$$

- best mechanism may become very simple: minimum contribution specified for each peer
- in certain circumstances, same contribution can be set for all peers
- in less restrictive cases, contributions have to be set for identifiable groups of peers

# Information

- Economic agents that interact make decisions based on information available regarding the other agents
- Less information available leads to decrease of efficiency
- Adverse selection occurs when some type of agent finds it profitable to choose an offer intended for another type. As a result, the seller obtains less profit than anticipated
  - There may be no prices for firm to recover costs
  - $\Rightarrow$  no equilibrium
  - Beneficial for both seller and buyers to signal information

#### Adverse selection and ISPs (1)

- *n* potential customers, each requiring *x* units of Internet use, *x* uniformly distributed on [0,1]
- A customer of type x has a utility u(x) = x ⇒ he won't buy service if his surplus x - w is negative
- The network exhibits economies of scale. The **unit cost** when using total bandwidth *b* for its customers is  $p(b) \le 1$ 
  - p(b) includes a discount factor that varies linearly from α <1 to 1 with the total amount of bandwidth purchased

$$p(b) = a \frac{b}{n/2} + 1 \left(1 - \frac{b}{n/2}\right)$$

#### Adverse selection and ISPs (2)

- Complete information:
  - customer of type x is charged  $w(x) = x \varepsilon$
- All customers subscribe, provider and customers have positive profits

$$p(n/2) = \alpha < 1$$
  
$$\pi(x) = x - \varepsilon - x\alpha = x(1 - \alpha) - \varepsilon > 0 \text{ for small enough } \varepsilon$$

# Adverse selection and ISPs (3)

- **Incomplete information**: price is same for all customers
- Adverse selection: price targeted to recover costs for average customer, heavy customers profit and increase average cost => no stable market
- Assume that provider charges *w*
- n(1-w) heaviest customers subscribe, b = 1/2n(1-w)(1+w)
- Typical customer  $\overline{x} = 1/2(1+w)$
- Profit from typical customer =

$$\overline{\pi} = w - \frac{1}{2} p(b)(1+w) = w - \frac{1}{2} [1 - (1-w^2)](1+w)$$

 $\overline{\pi} < 0$  if  $\alpha > 0.7465$  for all values of w

# Marginal cost pricing and cost recovery

#### Marginal cost prices

#### • Strong points:

- welfare maximisation under appropriate conditions
- firmly based on costs
- easy to understand
- Weak points:
  - do not cover total cost (need for subsidisation)
  - must be defined w.r.t. time frame of output expansion?
    - short run marginal cost = 0 or  $\infty$
    - use long-run marginal cost (planned permanent expansion)
  - difficult to predict demand and to dimension the network
  - difficult to relate cost changes to marginal output changes

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# Marginal cost pricing (cont.)

- Marginal cost = covers all sacrifices, present or future, external or internal to the company, for which production is at the margin causally responsible
- Problem1: specifying the time perspective
  - should we use long-run MC rather than short-run MC?
  - MC includes present and future causally attributed costs
  - problem: total cost coverage
- Problem2: specifying the incremental block of output
  - incremental cost depends on size of increment
  - charge the shortest run MC for the smallest output increment
- Problem3: large proportions of common costs

#### Recovering network cost

 Pricing at marginal cost maximises efficiency but does not necessarily recover network cost

• example: assume  $c(x) = \alpha + \beta x$ Then under marginal cost pricing,  $p = \beta$ and the network revenue is  $\beta x$ , hence we are short of  $\alpha$ 

#### • Ways out:

- add fixed fee (two-part tariffs)
- Ramsey prices
- general non-linear tariffs

#### **Two-part tariffs**



Under *MC* pricing, network needs to recover an additional amount *a* Use tariff a / N + bx

Customer benefit = u(x(b)) - a / N - bx(b) < 0? x(b) = user demand at price b

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